

How to use the policy

1) General

Attached, you will find a list of doctors and medical services contracted to Harel. Always confirm that the clinic is open before you arrive and mention that you are insured with Harel Health Insurance for tourists.

Please make sure to only use Harel providers.

2) Hospital Emergency Rooms:

Major emergencies (broken limb, loss of consciousness, poisoning, serious eye injury) – go directly to the EMR. Contact the insurance company in order to get the approval document , at the following number : 1800-414-422

* For minor emergencies, go directly to the Terem\Bikur Rofe– (see attached).

* In emergency situation only, call an ambulance (**101 in Israel**). The ambulance evacuation is covered only in case of hospitalization.

3) Prescription medication –If you are far from a registered pharmacy, you should pay for the medication and return both the prescription and the receipts to our office for a refund: info@egertcohen.co.il.

4) Specialist appointment - e.g. Orthopedist, gastro, ultrasound etc. or any test not readily provided by the listed clinics. Call Sarah in our office: 02-622-7999 ext. 0 ,or info@egertcohen.co.il.

Important phone numbers

Telephone number

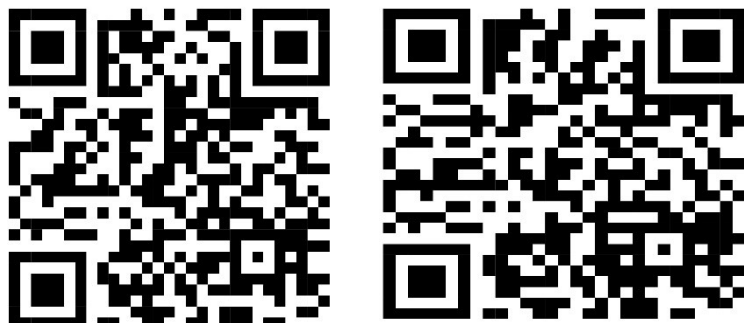
When to call

Egert & Cohen: 02-6227999 Ext. 0 Office hours 10:00-15:00 (ask for Sarah)	Any problems with medical service providers, setting up specialist appointment, lab work, X-rays Etc. Finding specialists, blood tests, trouble-shooting
Leon Cohen : 0505707151 Shimon Cohen: 0505482192	After office hours, emergencies
Harel 24 hour hotline 1800-414-422	After office hours, emergencies

You can download our app of medical providers, at the following links. The app gets updated regularly.

Android:

iOS:



Medical Services

The following (partial) list has been compiled from the full Harel list. If you still need other options, please call our office.

Remember - Don't arrive at the clinic/ doctor before checking opening hours.

Jerusalem:

Emergency treatment – Terem Clinic 15 Sarei Yisrael - 02- 509-3333 24-hour service!

- **Emergency treatment** Terem Clinic- 6 Daniel Yanovsky Street – 02- 673- 8550
- **Emergency treatment** Yad Sarah medical center– 124 Herzl Blvd - *6447 (evening hours)
- Jerusalem Medical Center - 9 Diskin – 02- 561-0297
You may use any of the general practitioners at the center.
- Dr. Yael Raymon: 02-5635673 – Diskin 60 (at Dr. Friedman's office)
- Refuit – Hiram 6 – 025668888 – 054-733-3133
- Refa-Na ,Beit HaDfus 12 - 02-6526552
- Dr. Paul Sleiter –47/20 Arzei Habira – 02- 581-3559
- Dr. Avraham Auerbach – Eye Doctor, 9 Diskin 02- 563 8728
- Dr. Jackie Glassman – Dentist, 18 Elcharizi, Rechavya – 02- 566- 9061
- Dr. Ernest Foss – Gynecologist, Emek Refaim 43 – 02-5612480
- Dr. Gross – Pediatrician, HaKablan 3 – 02-5619540
- *Pharmacies* – Pharma-C 9 Diskin 02-561 2361
Geula- Malchei Yisrael 14- 02-537 1050

Beit Shemesh:

- Emergency treatment - Terem- 1 Sderot Yigal Alon – 1599-520-520
- Dr. Uri Gordon – Appointments via Sarah at Egert and Cohen office 02-6232546
- *Pharmacy* – Broder - Derech Yitzhak Rabin 15 02-999-3990-

Beer Sheva:

- Emergency treatment – Terem – Nordau 1 , 1599-520-520
- Bikur Rofeh –Ben Zvi 9 – 08-6655559

Eilat:

- Emergency treatment – Terem Clinic - 2 Kaaman St., Magic Palace Promenade - 076-8889050
- Dr. Meir Weisnovitz 12 Savyon St. - 08- 632-6138
- *Pharmacy:* Michlin - Mercas Rechter - 08-637 2434
- Bikur Rofeh – HaAravah 6 – 08-6361092

Golan:

- Bikur Rofeh Katzerin – 073-2400400
- Dr. Konikov- Call Leon for appointment: 0505707151

Tveria:

Marlam – HaYarden 55- 04-6717611

Tzfati:

- Dr. Yitzchak Stern – 175/5 Ha-hagana St.
Call Leon for appointment: 0505707151

Kiryat Shmona:

- Bikur Rofeh Kiryat Shmona – Tcharnihovski 5, open 24\7

Gush Etzion:

- Efrat Medical Center – 02- 993-3020

Haifa :

Bikur Rofeh , Ben Gurion 17 , 04-8507350

Tel-Aviv\ Bnei -Brak:

- Terem – Jabotinsky 160 – 1-599-520-520 24-hour service!
Dr. Tuvia Brondwin - 6 King David St.-(03) 696-6837
- Dr. Mazor – Salama 113, 0523763769
- Bikur Rofeh – Yigal Alon 90 , 03-627235

Full list of Terem clinics: <https://www.terem.com/Clinics.aspx?pageID=12&lang=1>

Full list of Bikur Rofeh clinics : [מוקדי רפואה דחופה - ביקורופא \(bikurofe.co.il\)](http://bikurofe.co.il)

Home visits via Bikur Rofeh : *6101

Full list of contracted
pharmacies: <https://www.harel-group.co.il/Insurance/foreign/information/calculators/Pages/search-pharmacies.aspx>

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