

March 22, 2020

Dear Travelers,

Like you, we are following developments related to COVID-19 (i.e. the coronavirus) with concern for all those affected and also with regards to how this public health crisis is impacting our upcoming programs in Israel and beyond.

Based on the current travel restrictions and the evolving reality of this virus, our programming is currently suspended.

Looking to the future, the decision to resume our regularly scheduled programming will be made if we feel confident that we can provide a safe and meaningful experience. From a safety perspective, this determination will be made based on travel restrictions in place and guidance from CDC, WHO, and local health authorities. Practically speaking, new infections in Israel (or the other countries we cover) must be at a minimum or in a state of significant decline to proceed. From an experience perspective, this determination will be made based on our ability to provide the meaningful and joyous programming you expect.

In order to provide additional peace of mind, for travelers confirmed on programs scheduled through the coming summer, we are delaying the final payment due date from 60 days to 35 days prior to the tour start.

Finally, like many of you, our organization is operating on a remote basis and at reduced hours in the interest of our employees' health and childcare needs. As a result, emails to register@authenticisrael.com will receive the most timely responses.

Thank you for your patience during this tumultuous period, and we do look forward to hosting you in the near (and healthier) future.



AVI GREEN
Managing Director